

eHealth

	Type	Committed KPI	Q4 2019	2019
1. UAM				
Identification/Authentication				
Login ehealth < 1 sec	Performance	98,00%		99,79%
Module for quality checks and relationships				
CLC	Availability	99,50%	99,94%	99,97%
CLC < 4 sec	Performance	95,00%	99,77%	99,81%
Authorization Module				
I. AM AA (Attribute Authority - major authentic source)	Availability	99,50%	99,96%	99,93%
I. AM AA (Attribute Authority - minor authentic source)	Availability	99,50%	99,96%	99,93%
I. AM AA (Attribute Authority - external authentic source)	Availability	99,50%	99,96%	99,93%
UAM PDP ("PEP")	Availability	99,50%	99,95%	99,95%
I.AM (scénario simple) < 1,5 sec	Performance	98,00%	99,92%	99,90%
I.AM (scénario global) < 4 sec	Performance	90,00%	99,99%	99,99%
STS	Availability	99,50%	99,95%	99,92%
STS < 4 sec	Performance	98,00%	99,97%	99,94%
S2S SYSTEM_WS	Availability	99,50%	99,94%	99,95%
S2S SYSTEM_WS < 1,5 sec	Performance	98,00%	99,77%	99,76%
2. Coding				
SEALS				
SEALS	Availability	99,50%	99,09%	99,08%
Seals < 1 sec	Performance	98,00%	99,15%	99,06%
3. Timestamping				
Timestamp authority				
TSA V1	Availability	99,50%	99,66%	99,86%
TSA V2	Availability	99,50%	99,65%	99,86%
TSA (TS bag < 100 kB) (V1 & V2) < 1 sec	Performance	98,00%	99,09%	99,08%
Timestamp consult				
TSC V1	Availability	99,50%	99,92%	99,93%
TSC V2	Availability	99,50%	99,92%	99,92%
TSC - Validation (V1 & V2) < 4 hours	Performance	99,50%	100,00%	100,00%
4. E2EE				
ETK Depot	Availability	99,50%	99,96%	99,95%
ETK Depot < 1 sec	Performance	98,00%	99,71%	99,89%
KGSS	Availability	99,50%	99,95%	99,94%

KGSS < 1 sec	Performance	90,00%	95,79%	94,70%
5. Portal				
Portal (IAM IDP) Consultation and Content Management	Availability	99,50%	99,92%	99,92%
Link myeHealth (Drupal-eHealth Website Consult)	Availability	99,50%	99,95%	99,92%
ETEE Requestor (GUI)	Availability	99,50%	99,94%	99,94%
Registry	Availability	99,50%	99,95%	99,93%
Kmehr Website	Availability	99,00%	99,95%	99,92%
interactive response time < 4 sec	Performance	98,00%	99,94%	99,89%
download time < 10 sec	Performance	98,00%	99,82%	99,74%
6. eHealth-Box				
Web App				
eHealth-Box Webapp	Availability	99,50%	99,85%	99,76%
EHBox Consult				
eHealth-Box Consultation	Availability	99,50%	99,83%	99,78%
eHealth-Box Consult (<100kb) < 2 sec	Performance	90,00%	99,73%	99,84%
eHBox Publication				
eHealth-Box Publication	Availability	99,50%	99,83%	99,69%
eHealth-Box Publi (<100kb) < 2 sec	Performance	90,00%	99,83%	99,77%
7. Bus SOA				
SOA BUS "Platinum" (= Highest availability of services on the Bus)	Availability	99,50%	99,95%	99,94%
API Gateway	Availability	99,50%	99,93%	99,93%
8. ConsultRN				
RN Consult- Internet	Availability	99,50%	99,93%	99,72%
9. Certificate				
CERT RA (WS)	Availability	99,50%	99,93%	99,95%
CERT RA < 4 sec	Performance	98,00%	95,63%	96,30%
ETK RA (WS)	Availability	99,50%	99,93%	99,94%
ETK RA < 1 sec	Performance	98,00%	99,62%	99,60%
10. Metahub, Consent & Therapeutic Links				
Metahub				
Metahub WS	Availability	99,50%	99,96%	99,94%
Metahub - DeclarePatientLink < 1 sec	Performance	98,00%	99,49%	99,57%
Metahub - GetPatientLinks < 1 sec	Performance	98,00%	99,61%	99,65%
Metahub - GetPatientConsent < 1 sec	Performance	98,00%	99,60%	99,65%
Consent				
Consent WebApp	Availability	99,50%	99,86%	99,92%
Consent WS	Availability	99,50%	99,93%	99,89%
Consent WS - PutPatientConsent < 4 sec	Performance	98,00%	99,02%	99,42%

11. CoBRHA				
CoBRHA WSPub	Availability	99,50%	99,93%	99,93%
CoBRHA WSPub < 4 sec	Performance	98,00%	99,15%	98,69%
CoBRHA WSCons	Availability	99,50%	99,93%	99,94%
CoBRHA WSCons < 4 sec	Performance	98,00%	99,79%	99,86%
12. ID Support				
ID Support v2	Availability	99,50%	99,97%	99,75%
13. AddressBook				
AddressBook WS	Availability	99,50%	99,92%	99,92%
AddressBook WS < 4 sec	Performance	98,00%	99,81%	99,92%
14. UPPAD				
UPPAD	Availability	99,50%	99,94%	99,96%
UPPAD < 4 sec	Performance	98,00%	99,96%	99,95%
15. Data Attribute Service (DAAS)				
Data Attribute Service	Availability	99,50%	99,92%	99,95%