

eHealth

	Type	Committed KPI	Q3 2019	2019
1. UAM				
Identification/Authentication				
Login ehealth < 1 sec	Performance	98,00%	99,94%	99,79%
Module for quality checks and relationships				
CLC	Availability	99,50%	100,00%	99,97%
CLC < 4 sec	Performance	95,00%	99,77%	99,83%
Authorization Module				
I. AM AA (Attribute Authority - major authentic source)	Availability	99,50%	100,00%	99,92%
I. AM AA (Attribute Authority - minor authentic source)	Availability	99,50%	100,00%	99,92%
I. AM AA (Attribute Authority - external authentic source)	Availability	99,50%	100,00%	99,92%
UAM PDP ("PEP")	Availability	99,50%	99,97%	99,94%
I.AM (scénario simple) < 1,5 sec	Performance	98,00%	99,86%	99,89%
I.AM (scénario global) < 4 sec	Performance	90,00%	99,99%	99,99%
STS	Availability	99,50%	100,00%	99,91%
STS < 4 sec	Performance	98,00%	99,96%	99,91%
S2S SYSTEM_WS	Availability	99,50%	99,97%	99,96%
S2S SYSTEM_WS < 1,5 sec	Performance	98,00%	99,74%	99,76%
2. Coding				
SEALS				
SEALS	Availability	99,50%	99,15%	99,08%
Seals < 1 sec	Performance	98,00%	99,32%	99,03%
3. Timestamping				
Timestamp authority				
TSA V1	Availability	99,50%	99,98%	99,93%
TSA V2	Availability	99,50%	99,98%	99,93%
TSA (TS bag < 100 kB) (V1 & V2) < 1 sec	Performance	98,00%	99,15%	99,08%
Timestamp consult				
TSC V1	Availability	99,50%	99,98%	99,94%
TSC V2	Availability	99,50%	99,96%	99,92%
TSC - Validation (V1 & V2) < 4 hours	Performance	99,50%	100,00%	100,00%
4. E2EE				
ETK Depot	Availability	99,50%	100,00%	99,95%
ETK Depot < 1 sec	Performance	98,00%	99,95%	99,95%
KGSS	Availability	99,50%	100,00%	99,93%
KGSS < 1 sec	Performance	90,00%	94,92%	94,28%

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5. Portal				
Portal (IAM IDP) Consultation and Content Management	Availability	99,50%	100,00%	99,93%
Link myeHealth (Drupal-eHealth Website Consult)	Availability	99,50%	99,98%	99,92%
ETEE Requestor (GUI)	Availability	99,50%	100,00%	99,95%
Registry	Availability	99,50%	100,00%	99,93%
Kmehr Website	Availability	99,00%	99,96%	99,91%
interactive response time < 4 sec	Performance	98,00%	99,86%	99,85%
download time < 10 sec	Performance	98,00%	99,81%	99,72%
6. eHealth-Box				
Web App				
eHealth-Box Webapp	Availability	99,50%	99,96%	99,72%
EHBox Consult				
eHealth-Box Consultation	Availability	99,50%	99,99%	99,76%
eHealth-Box Consult (<100kb) < 2 sec	Performance	90,00%	99,87%	99,88%
eHBox Publication				
eHealth-Box Publication	Availability	99,50%	99,99%	99,64%
eHealth-Box Publi (<100kb) < 2 sec	Performance	90,00%	99,71%	99,74%
7. Bus SOA				
SOA BUS "Platinum" (= Highest availability of services on the Bus)	Availability	99,50%	99,97%	99,94%
API Gateway	Availability	99,50%	99,96%	99,93%
8. ConsultRN				
RN Consult- Internet	Availability	99,50%	99,97%	99,65%
9. Certificate				
CERT RA (WS)	Availability	99,50%	100,00%	99,96%
CERT RA < 4 sec	Performance	98,00%	96,28%	96,44%
ETK RA (WS)	Availability	99,50%	99,99%	99,94%
ETK RA < 1 sec	Performance	98,00%	99,69%	99,60%
10. Metahub, Consent & Therapeutic Links				
Metahub				
Metahub WS	Availability	99,50%	99,97%	99,93%
Metahub - DeclarePatientLink < 1 sec	Performance	98,00%	99,68%	99,57%
Metahub - GetPatientLinks < 1 sec	Performance	98,00%	99,76%	99,69%
Metahub - GetPatientConsent < 1 sec	Performance	98,00%	99,76%	99,68%
Consent				
Consent WebApp	Availability	99,50%	100,00%	99,93%
Consent WS	Availability	99,50%	99,98%	99,87%
Consent WS - PutPatientConsent < 4 sec	Performance	98,00%	99,62%	99,50%

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11. CoBRHA				
CoBRHA WSPub	Availability	99,50%	99,96%	99,94%
CoBRHA WSPub < 4 sec	Performance	98,00%	98,27%	98,53%
CoBRHA WCons	Availability	99,50%	99,96%	99,94%
CoBRHA WCons < 4 sec	Performance	98,00%	99,74%	99,88%
12. ID Support				
ID Support v2	Availability	99,50%	99,97%	99,67%
13. AddressBook				
AddressBook WS	Availability	99,50%	99,97%	99,92%
AddressBook WS < 4 sec	Performance	98,00%	99,70%	99,93%
14. UPPAD				
UPPAD	Availability	99,50%	100,00%	99,97%
UPPAD < 4 sec	Performance	98,00%	99,89%	99,95%
15. Data Attribute Service (DAAS)				
Data Attribute Service	Availability	99,50%	99,97%	99,96%