

# eHealth

	Type	Committed KPI	Q1 2020	2020
<b>1. UAM</b>				
<b>Identification/Authentication</b>				
eH WALI e-ID	Performance	98,00%	99,95%	99,95%
<b>Module for quality checks and relationships</b>				
CLC	Availability	99,50%	100,00%	100,00%
CLC < 4 sec	Performance	95,00%	99,82%	99,82%
<b>Authorization Module</b>				
I. AM AA (Attribute Authority - major authentic source)	Availability	99,50%	99,94%	99,94%
I. AM AA (Attribute Authority - minor authentic source)	Availability	99,50%	99,93%	99,93%
I. AM AA (Attribute Authority - external authentic source)	Availability	99,50%	99,94%	99,94%
UAM PDP ("PEP")	Availability	99,50%	99,96%	99,96%
I.AM (scénario simple) < 1,5 sec	Performance	98,00%	99,92%	99,92%
I.AM (scénario global) < 4 sec	Performance	90,00%	99,97%	99,97%
STS	Availability	99,50%	99,90%	99,90%
STS < 4 sec	Performance	98,00%	99,96%	99,96%
S2S SYSTEM_WS	Availability	99,50%	99,92%	99,92%
S2S SYSTEM_WS < 1,5 sec	Performance	98,00%	99,74%	99,74%
<b>2. Coding</b>				
<b>SEALS</b>				
SEALS	Availability	99,50%	99,80%	99,80%
Seals < 1 sec	Performance	98,00%	99,82%	99,82%
<b>3. Timestamping</b>				
<b>Timestamp authority</b>				
TSA V1	Availability	99,50%	99,94%	99,94%
TSA V2	Availability	99,50%	99,94%	99,94%
TSA (TS bag < 100 kB) (V1 & V2) < 1 sec	Performance	98,00%	99,68%	99,68%
<b>Timestamp consult</b>				
TSC V1	Availability	99,50%	99,77%	99,77%
TSC V2	Availability	99,50%	99,76%	99,76%
TSC - Validation (V1 & V2) < 4 hours	Performance	99,50%	100,00%	100,00%
<b>4. E2EE</b>				

ETK Depot	Availability	99,50%	99,88%	99,88%
ETK Depot < 1 sec	Performance	98,00%	99,92%	99,92%
KGSS	Availability	99,50%	99,93%	99,93%
KGSS < 1 sec	Performance	90,00%	97,07%	97,07%
<b>5. Portal</b>				
Portal Live	Availability	99,50%	99,93%	99,93%
Platform Live	Availability	99,50%	99,94%	99,94%
Standards Live	Availability	99,50%	99,95%	99,95%
Content Management (staging, Preview, Admin) - Platform	Availability	99,50%	99,90%	99,90%
Content Management (staging, Preview, Admin) - Portal	Availability	99,50%	99,88%	99,88%
Content Management (staging, Preview, Admin) - Standards	Availability	99,50%	99,90%	99,90%
Link to My eHealth	Availability	99,50%	99,92%	99,92%
ETEE Requestor (GUI)	Availability	99,50%	99,98%	99,98%
Registry	Availability	99,50%	99,97%	99,97%
interactive response time < 4 sec	Performance	98,00%	99,97%	99,97%
download time < 10 sec	Performance	98,00%	99,83%	99,83%
<b>6. eHealth-Box</b>				
<b>Web App</b>				
eHealth-Box Back end	Availability	99,50%	99,82%	99,82%
<b>EHBox Consult</b>				
eHealth-Box v3 Consultation	Availability	99,50%	99,81%	99,81%
eHealth-Box Consult (<100kb) < 2 sec	Performance	90,00%	99,93%	99,93%
eHealth-Box Consult (500kb) getFullMessage < 4 sec	Performance	90,00%	99,98%	99,98%
<b>eHBox Publication</b>				
eHealth-Box v3 Publication	Availability	99,50%	99,76%	99,76%
eHealth-Box Publi (<100kb) < 2 sec	Performance	90,00%	99,87%	99,87%
eHealth-Box Publi (500kb) sendMessage < 4 sec	Performance	90,00%	99,93%	99,93%
<b>7. Bus SOA</b>				
SOA BUS "Platinum" (= Highest availability of services on the Bus)	Availability	99,50%	100,00%	100,00%
SOA BUS (= Highest availability of services on the Bus)	Availability	99,50%	99,98%	99,98%
SOA BUS "Insurability"	Availability	99,50%	99,79%	99,79%
API Gateway	Availability	99,50%	99,77%	99,77%
<b>8. ConsultRN</b>				
RN Consult- Internet	Availability	99,50%	99,69%	99,69%
RN Consult- SsinHistory	Availability	99,50%	99,70%	99,70%
<b>9. Certificate</b>				

CERT RA (WS)	Availability	99,50%	99,86%	99,86%
CERT RA < 4 sec	Performance	98,00%	96,03%	96,03%
ETK RA (WS)	Availability	99,50%	99,86%	99,86%
ETK RA < 1 sec	Performance	98,00%	99,70%	99,70%
Certificate Registration Foreigner (WA)	Availability	99,50%	99,99%	99,99%
<b>10. PADAC</b>				
<b>Metahub</b>				
Metahub WS	Availability	99,50%	99,94%	99,94%
Metahub - DeclarePatientLink < 1 sec	Performance	98,00%	99,83%	99,83%
Metahub - GetPatientLinks < 1 sec	Performance	98,00%	99,79%	99,79%
Metahub - GetPatientConsent < 1 sec	Performance	98,00%	99,79%	99,79%
Metahub - DeclarePatientConsent < 1 sec	Performance	98,00%	99,70%	99,70%
Metahub - RevokePatientConsent < 1 sec	Performance	98,00%	99,68%	99,68%
Metahub - GetTherapeuticExclusion < 1 sec	Performance	98,00%	99,77%	99,77%
Metahub - RevokePatientLink < 4 sec	Performance	98,00%	100,00%	100,00%
<b>Consent</b>				
Consent WS	Availability	99,50%	99,81%	99,81%
Consent WS - PutPatientConsent < 4 sec	Performance	98,00%	99,86%	99,86%
<b>Therapeutic Exclusion</b>				
Therapeutic Exclusion WS	Availability	99,50%	99,94%	99,94%
<b>11. CoBRHA</b>				
CoBRHA WSPub	Availability	99,50%	99,81%	99,81%
CoBRHA WSPub < 4 sec	Performance	98,00%	99,88%	99,88%
CoBRHA WSCons	Availability	99,50%	99,81%	99,81%
CoBRHA WSCons < 4 sec	Performance	98,00%	99,88%	99,88%
SFTP	Availability	99,50%	99,96%	99,96%
<b>12. ID Support</b>				
ID Support v2	Availability	99,50%	99,81%	99,81%
<b>13. AddressBook</b>				
AddressBook WS	Availability	99,50%	99,78%	99,78%
AddressBook WS < 4 sec	Performance	98,00%	99,92%	99,92%
<b>14. UPPAD</b>				
UPPAD	Availability	99,50%	99,88%	99,88%
UPPAD < 4 sec	Performance	98,00%	99,99%	99,99%
<b>15. Data Attribute Service (DAAS)</b>				
Data Attribute Service	Availability	99,50%	99,66%	99,66%