

**MyVSBNet Insurability Web Service
Cookbook
Version 1.6**

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eHealth platform
Willebroekkaai 38 – 1000 Brussel
38, Quai de Willebroeck – 1000 Bruxelles

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To the attention of: "IT expert" willing to integrate this web service.



1. Document management

1.1 Document history

Version	Date	Author	Description of changes / remarks
1.0	17/05/2018	eHealth platform	First version
1.1	05/07/2018	eHealth platform	The presence of an identifier in the request is mandatory.
1.2	08/03/2021	eHealth platform	Add examples of request / response (retirement and hospital)
1.3	25/08/2022	eHealth platform	Add examples of request / response (psychiatric house and re-education center)
1.4	02/08/2023	eHealth platform	Add examples of request / response (protected accommodation)
1.5	22/01/2024	eHealth platform	Add examples of request / response (palliative care)
1.6	21/03/2024	eHealth platform	Add examples of request / response (OT mobility improvement)

2. Introduction

2.1 Goal of the service

The MyVSB*Net Insurability WS allows the care providers to make a VSB request of insurability electronically to know whether a person is insured with a statement of the reason for non-insurability. The care provider needs to request a SAML token from the eHealth Secure Token Service (STS) prior to calling the Generic Insurability services.

*: Vlaamse Sociale Bescherming

2.2 Goal of the document

This document is not a development or programming guide for internal applications. Instead, it provides functional and technical information and allows an organization to integrate and use the eHealth platform service.

However, in order to interact in a smooth, homogeneous and risk controlled way with a maximum of partners, these partners must commit to comply with the requirements of specifications, data format and release processes of the eHealth platform as described in this document.

Technical and business requirements must be met in order to allow the integration and validation of the eHealth platform service in the client application.

Detailed description of the functionality of the service, the semantics of the particular elements and other general information about the service is out of the scope of this document. This kind of information can be found in the documentation provided by MyCareNet and VSB on their SharePoint.

In order to be able to test the MyVSBNet Insurability service, you need to take the following steps (see also section 5):

1. **Create a test case:** If the testing is done for a real care provider, the real NIHII number of the care provider can be used. Otherwise, you will receive a test NIHII number from the eHealth development team (you must indicate the service called and the kind of profile needed).

You always need to request the configuration of the test cases at the eHealth platform.

2. **Request an eHealth test certificate:** a test certificate must be requested at the eHealth platform.
3. **Obtain the SAML token from the STS:** the eHealth test certificate obtained in the previous step is used for identification at the STS and as the Holder-Of-Key (HOK) certificate.
4. **Call the MyVSBNet Insurability WS.**

2.3 eHealth platform document references

On the portal of the eHealth platform, you can find all the referenced documents.¹ These versions or any following versions can be used for the eHealth platform service.

ID	Title	Version	Date	Author
1	Glossary.pdf	1.0	01/01/2010	eHealth platform
2	Cookbook STS	1.6	25/01/2023	eHealth platform
3	VSBInsurability WS SSO	1.3	06/07/2023	eHealth platform

¹ <https://www.ehealth.fgov.be/ehealthplatform>

2.4 External document references

All documents can be found through the internet. They are available to the public, but not supported by the eHealth platform.

All the MyCareNet documentation can be found within their SharePoint². This is also the case for VSB documentation³. The documentation referenced in this section may evolve in time.

If some external documentation has been modified, please notify the eHealth service management⁴ who manages the maintenance of this document.

ID	Title	Source	Date	Author
1	Web Service Security – SAML Token profile 1.1 http://www.oasis-open.org/committees/download.php/16768/wssv1.1-spec-os-SAMLSecurityProfile.pdf	NA	01/02/2006	OASIS
2	VSB Cookbook DF001 - DetermineInsurability	NA	21/02/2021	Agentschap Zorg & Gezondheid
3	VSB Cookbook TestCases DF001 DetermineInsurability	NA	18/07/2019	Agentschap Zorg & Gezondheid
4	GenericSync Error codes	NA	08/02/2017	CIN
5	Message definition NIPPIN MHE	NA	13/04/2018	CIN
6	MyCareNet Authentication Catalogue	NA	08/02/2017	CIN
7	NIPPIN GenSync V3 (ESB 2 NIPPIN)	NA	22/12/2017	CIN
8	Service_Catalogue_iSocial_Commons	NA	10/03/2017	CIN
9	Service_Catalogue_iSocial_GenSync	NA	15/03/2017	CIN

² In order to have access to the SharePoint, you need to create an account which can be requested at <https://fra.mycarenet.be/contact> ou <https://ned.mycarenet.be/contact>

³ The VSB SharePoint is available at : https://www.mercurius.vlaanderen.be/doc/ledenbeheer/mh-cookbook/overzicht_mh-cookbook.html

⁴ ehealth_service_management@ehealth.fgov.be

3. Support

3.1 Helpdesk eHealth platform

3.1.1 Certificates

In order to access the secured eHealth platform environment you have to obtain an eHealth platform certificate, used to identify the initiator of the request. In case you do not have one, please consult the chapter about the eHealth Certificates on the portal of the eHealth platform

- <https://www.ehealth.fgov.be/ehealthplatform/nl/ehealth-certificaten>
- <https://www.ehealth.fgov.be/ehealthplatform/fr/certificats-ehealth>

For technical issues regarding eHealth platform certificates

- Acceptance: acceptance-certificates@ehealth.fgov.be
- Production: support@ehealth.fgov.be

3.1.2 For issues in production

eHealth platform contact centre:

- Phone: 02 788 51 55 (on working days from 7 am till 8 pm)
- Mail: support@ehealth.fgov.be
- Contact Form :
 - <https://www.ehealth.fgov.be/ehealthplatform/nl/contact> (Dutch)
 - <https://www.ehealth.fgov.be/ehealthplatform/fr/contact> (French)

3.1.3 For issues in acceptance

Integration-support@ehealth.fgov.be

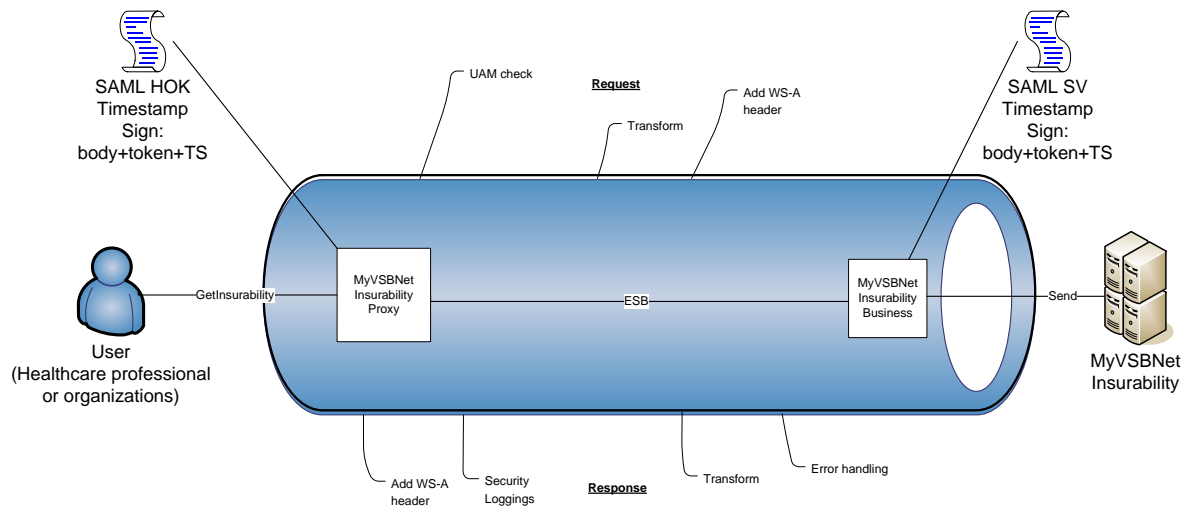
3.2 For business issues

For both sectors based on context in the message:

- eMOHM : vsb.eMOHM@zorg-en-gezondheid.be
- eWZCfin : vsb.eWZCfin@zorg-en-gezondheid.be
- eREVAZfin : vsb.eREVAZfin@vlaanderen.be
- eREVACfin : vsb.erevacfin@vlaanderen.be
- ePVTfin : vsb.ePVTfin@vlaanderen.be



4. Global overview



The Insurability service is secured with the SAML HOK policy. Therefore, prior to calling the services, a SAML token must be obtained at the eHealth STS. The obtained token must be then included in the header of the request message, where the timestamp and the body must be signed with the certificate as used in the HOK profile of the SAML token (more detailed technical description can be found further in the chapter 5 of this cookbook). The body contains the Insurability request. The eHealth ESB verifies the security (authentication, authorization, etc.) and forwards the request to MyVSBNet. Then, the service returns the response delivered by the MyVSBNet backend.

5. Step-by-step

5.1 Technical requirements

In order to test the service, the eHealth development team first has to create a test case. The rules to access the Insurability are the same in acceptance as in production.

Access rules: authentication with a care providers certificate;

The eHealth development team has to configure all test cases.

So, before doing any test, request your test cases from the eHealth development team (info@ehealth.fgov.be).

In order to implement a WS call protected with a SAML token you can reuse the implementation as provided in the "eHealth technical connector". Nevertheless, eHealth implementations use standards and any other compatible technology (WS stack for the client implementation) can be used instead.

- <https://www.ehealth.fgov.be/ehealthplatform/nl/service-ehealth-platform-services-connectors>
- <https://www.ehealth.fgov.be/ehealthplatform/fr/service-ehealth-platform-services-connectors>

Alternatively, you can write your own implementation. The usage of the STS and the structure of the exchanged xml-messages are described in the eHealth STS cookbook.

- https://www.ehealth.fgov.be/ehealthplatform/STS_HolderofKey_Cookbook.pdf

5.1.1 Use of the eHealth SSO solution

This section specifies how to call the STS in order to have access to the WS service. You must precise several attributes in the request. The details on the identification attributes and the certification attributes can be found in the separate document VSBInsurability WS_SSO.pdf.

To access the Insurability WS, the response token must contain "true" for all of the 'boolean' certification attributes and a non-empty value for other certification attributes.

If you obtain "false" or empty values, contact the eHealth platform to verify that they correctly configured the requested test case.

5.1.2 Security policies to apply

We expect that you use SSL one way for the transport layer.

As web service security policy, we expect:

- A timestamp (the date of the request), with a Time to live of one minute (if the message doesn't arrive during this minute, it shall not be treated).
- The signature with the certificate of
 - the timestamp, (the one mentioned above)
 - the body (the message itself)
 - and the binary security token: an eHealth certificate or a SAML token issued by STS

This will allow eHealth to verify the integrity of the message and the identity of the message author.

A document explaining how to implement this security policy can be obtained at the eHealth platform.

The STS cookbook can be found on the eHealth portal.

- https://www.ehealth.fgov.be/ehealthplatform/STS_HolderofKey_Cookbook.pdf



5.2 Web service

The Insurability WS has one operation available:

- getInsurability

The Insurability WS has the following endpoints:

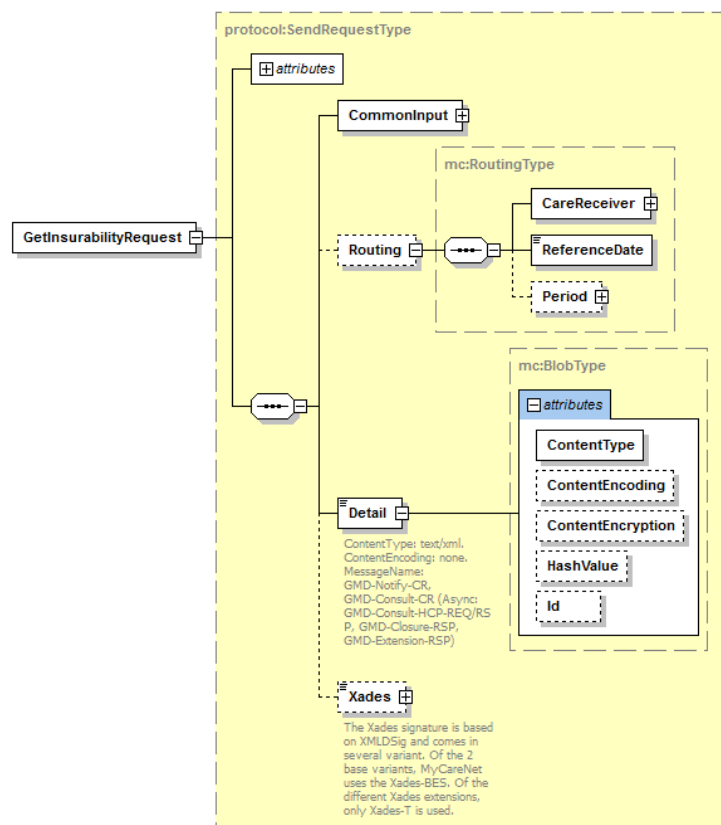
- Pilot environment: <https://services-acpt.ehealth.fgov.be/MyVSBNet/Insurability/v1>
- Production environment: <https://services.ehealth.fgov.be/MyVSBNet/Insurability/v1>

The remainder of this section describes the structure of the request and the response messages. Section 5.2.1 describes the request and response messages for the getInsurability operation, and section 5.2.2 describes the common element types used in the structures of the request and response types. For more details on the specific elements and the concepts behind them, see the documentation as provided by the CIN/NIC on their Sharepoint.

5.2.1 Method getInsurability

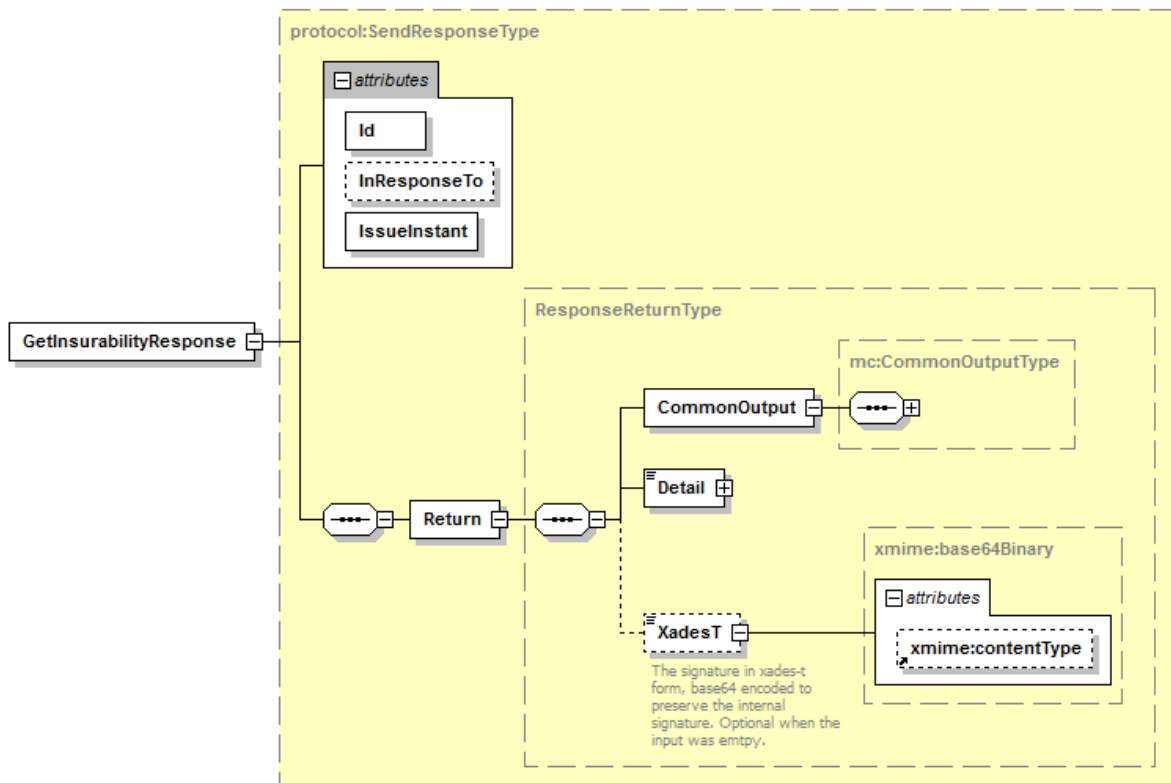
The goal of this method is to send a request of insurability VSB to know whether a person is insured (with a statement of the reason for non-insurability) for a provided period. The response returned contains the insurability information according to the given period in xml form.

5.2.1.1 Input arguments in GetInsurabilityRequest



Field name	Description
CommonInput	See section 5.2.2.1 : CommonInputType
Routing	Mandatory element. See the documentation 'Service_Catalogue_Commons' provided by the CIN/NIC. The data within this element should contain either the SSIN of the care receiver either the combination <i>health insurance organization/identification number of the care receiver within this organization</i>
Detail	<p>Detail of the request. The content of the message should respect some standard format to allow additional information exchange.</p> <p>See the documentation provided by the CIN/NIC for more details about the structure: 'Service_Catalogue_GenSync'</p> <p>Attribute values :</p> <p>@ContentType: "text/xml"</p> <p>@ContentEncoding: "none"</p> <p>@ContentEncryption: /</p> <p>@HashValue : /</p> <p>@Id: The ID of the blob for usage in the XAdES signature. It is an "NCName" instead of an "ID" in order to be able to have different blobs with the same (fixed) id without causing an XSD validation.</p> <p>It is important that the user specifies at least one Id attribute in his request to fill out the @InResponseTo field in the response and enable the tracing in case of problems. This identifier can be specified by the @id attribute in the Detail field or the GetInsurabilityRequest field.</p> <p>Note that the attribute "MessageName" in the Detail element is not present in the interface as provided by the eHealth platform. This attribute value is then filled out by the eHealth platform according to the called operation (for the Insurability service it is "VL-VERZ").</p>

5.2.1.2 Output arguments in GetInsurabilityResponse



Field name	Description
"Response"	@Id : Unique Id for tracing @InResponseTo : 'Id' attribute of the request @IssueInstant : Generation response moment
Return	See the documentation provided by the CIN/NIC for more details : - 'Service_Catalogue_GenSync'

5.2.1.3 Request/Response Example

Examples of request / response are available below. The blob of these example are generated from the documentation⁵ provided by CIN/NIC.

Example 1 : Truss maker

Request :

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:urn="urn:be:fgov:health:vsb:insurability:protocol:v1"
xmlns:ns0="urn:be:fgov:health:mycarenet:commons:protocol:v3"
xmlns:ns1="urn:be:fgov:health:mycarenet:commons:core:v3" xmlns:xm="http://www.w3.org/2005/05/xmlmime">
  <soapenv:Header/>
  <soapenv:Body>
    <urn:GetInsurabilityRequest IssueInstant="{issueInstant}">
      <ns0:CommonInput>
```

⁵ VSB Cookbook TestCases DF001 DetermineInsurability


```

DxBZGRyZXnzPgogICAgICAgICAgICA8bnMy01N0cmV1dE5hbWU+S2Vya3N0cmFhdDwvbnMy01N0cmV1dE5hbWU+CiAgICAgICAgICAg
IDxuczI6SG91c2V0dW11ZXI+MTI8L25zMjpIb3VzZU51bWJlcj4KICAgICAgICAgICAgPG5zMjpCb3g+MDwvbnMyOkJveD4KICAgICAg
gICAgICAgPG5zMjpaSVBDb2RlPjkwMDA8L25zMjpaSVBDb2RlPjkwMDA8L25zMjpaSVBDb2RlPjkwMDA8L25zMjpaSVBDb2RlPjkwMDA8
R5TmFtZT4KICAgICAgICAgICAgPG5zMjpDb3VudHJ5PjE1MDwvbnMyOkNvdW50cnk+CiAgICAgICAgICAgIDxuczI6Q291bnRyeU5hb
WU+QmVsZ2nDqzwbvbnMyOkNvdW50cn10YW11PgogICAgICAgIDwvQWRkcmVzc24KICAgIDwvUGVyc29uPgogICAgPFJlc3Vsde1uc3Vy
YW5jZVBlcm1vZExpc3Q+CiAgICAgICAgPE1uc3VyYW5jZVBlcm1vZD4KICAgICAgICAgICAgPFN0YXJ0RGF0ZT4yMDE3LTA4LTAxPC9
TdGFydERhdGU+CiAgICAgICAgICAgIDxFbmlREYXRlPjIwMTctMDk0MDk0MDk0MDk0MDk0MDk0MDk0MDk0MDk0MDk0MDk0MDk0MDk0
U+NjgwPC9DYXJlVW5pdENvZGU+CiAgICAgICAgICAgIDxJbnR1cm5hbER1cGFydG11bnQ+NTI2PC9JbnR1cm5hbER1cGFydG11bnQ+C
iAgICAgICAgICAgIDxTdGF0dXM+SU5TVVJFRDwvU3RhdHVzPgogICAgICAgIDwvSW5zdXJhbmN1UGVyaW9kPgogICAgPC9SZXN1bHRJ
bnN1cmFuY2VQZXJpbnR1cm5hbER1cGFydG11bnQ001IREYwMDFEZXRLcm1pbmVJbnN1cmFiaWxpdmH1SZXNwb25zZT4K</urn:Detail>
</urn:Return>
</urn:GetInsurabilityResponse>
</soap:Body>
</soapenv:Envelope>

```

Example 2 : OT Mobility Improvement

Request :

```

<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:urn="urn:be:fgov:ehealth:vsb:insurability:protocol:v1"
xmlns:ns0="urn:be:fgov:ehealth:mycarenet:commons:protocol:v3"
xmlns:ns1="urn:be:fgov:ehealth:mycarenet:commons:core:v3" xmlns:xm="http://www.w3.org/2005/05/xmlmime">
  <soapenv:Header/>
  <soapenv:Body>
    <urn:GetInsurabilityRequest IssueInstant="{issueInstant}">
      <ns0:CommonInput>
        <ns1:Request>
          <ns1:IsTest>true</ns1:IsTest>
        </ns1:Request>
        <ns1:Origin>
          <ns1:Package>
            <ns1:License>
              <ns1:Username>banehbuscon</ns1:Username>
              <ns1>Password>3p@DUyn65</ns1>Password>
            </ns1:License>
          </ns1:Package>
          <ns1:CareProvider>
            <ns1:Nihii>
              <ns1:Quality>otmobilityimprovement</ns1:Quality>
              <ns1:Value>7xxxxxxxxx3</ns1:Value>
            </ns1:Nihii>
            <ns1:PhysicalPerson>
              <ns1:Name>Doe John</ns1:Name>
              <ns1:Ssin>9xxxxxxxxx2</ns1:Ssin>
            </ns1:PhysicalPerson>
          </ns1:CareProvider>
        </ns1:Origin>
        <ns1:InputReference>AAA113</ns1:InputReference>
      </ns0:CommonInput>
      <ns0:Routing>
        <ns1:CareReceiver>
          <ns1:Ssin>3xxxxxxxxx0</ns1:Ssin>
        </ns1:CareReceiver>
        <ns1:ReferenceDate>2018-04-20</ns1:ReferenceDate>
      </ns0:Routing>
      <ns0:Detail ContentEncoding="none" ContentType="text/xml" Id=" 82403f5e-8f31-4b6f-a0ef-
c76d60cc2f13">PD94bWwgdmVyc2l1bWJ0eG51bWJlcj4KICAgICAgICAgICAgPG5zMjpCb3g+MDwvbnMyOkJveD4KICAgICAg
WxpdmH1SZXF1ZXN0IHhtbG5zOnhzaT0iaHR0cDovL3d3dy53My5vcmcvMjAwMS9YUxY2h1bWETAw5zdGFuY2UuIHhtbG5zPSJodHRw
0i8vd3d3Lm1lcmN1cm11cy52bGFhbmR1cmVudHJ5PjE1MDwvbnMyOkNvdW50cnk+CiAgICAgICAgICAgIDxuczI6Q291bnRyeU5hb
WU+QmVsZ2nDqzwbvbnMyOkNvdW50cn10YW11PgogICAgICAgIDwvQWRkcmVzc24KICAgIDwvUGVyc29uPgogICAgPFJlc3Vsde1uc3Vy
YW5jZVBlcm1vZExpc3Q+CiAgICAgICAgPE1uc3VyYW5jZVBlcm1vZD4KICAgICAgICAgICAgPFN0YXJ0RGF0ZT4yMDE3LTA4LTAxPC9
TdGFydERhdGU+CiAgICAgICAgICAgIDxFbmlREYXRlPjIwMTctMDk0MDk0MDk0MDk0MDk0MDk0MDk0MDk0MDk0MDk0MDk0MDk0MDk0
U+NjgwPC9DYXJlVW5pdENvZGU+CiAgICAgICAgICAgIDxJbnR1cm5hbER1cGFydG11bnQ+NTI2PC9JbnR1cm5hbER1cGFydG11bnQ+C
iAgICAgICAgICAgIDxTdGF0dXM+SU5TVVJFRDwvU3RhdHVzPgogICAgICAgIDwvSW5zdXJhbmN1UGVyaW9kPgogICAgPC9SZXN1bHRJ
bnN1cmFuY2VQZXJpbnR1cm5hbER1cGFydG11bnQ001IREYwMDFEZXRLcm1pbmVJbnN1cmFiaWxpdmH1SZXNwb25zZT4K</urn:Detail>
    </urn:GetInsurabilityRequest>
  </soapenv:Body>
</soapenv:Envelope>

```




```

<soapenv:Body>
  <urn:GetInsurabilityRequest IssueInstant="{issueInstant}">
    <ns0:CommonInput>
      <ns1:Request>
        <ns1:IsTest>true</ns1:IsTest>
      </ns1:Request>
      <ns1:Origin>
        <ns1:Package>
          <ns1:License>
            <ns1:Username>banehbuscon</ns1:Username>
            <ns1>Password>3p@DUyn65</ns1>Password>
          </ns1:License>
        </ns1:Package>
        <ns1:CareProvider>
          <ns1:Nihii>
            <ns1:Quality>reeducation</ns1:Quality>
            <ns1:Value>77302169000</ns1:Value>
          </ns1:Nihii>
          <ns1:Organization>
            <ns1:Name>Revalidation Convention
test</ns1:Name>
            <ns1:Nihii>
              <ns1:Quality>reeducation</ns1:Quality>
              <ns1:Value>77302169000</ns1:Value>
            </ns1:Nihii>
            </ns1:Organization>
            </ns1:CareProvider>
            </ns1:Origin>
            <ns1:InputReference>AAA113</ns1:InputReference>
          </ns0:CommonInput>
          <ns0:Routing>
            <ns1:CareReceiver>
              <ns1:Ssin>11010199784</ns1:Ssin>
            </ns1:CareReceiver>
            <ns1:ReferenceDate>2018-04-20</ns1:ReferenceDate>
          </ns0:Routing>
          <ns0:Detail ContentEncoding="none" ContentType="text/xml" Id="_82403f5e-8f31-4b6f-a0ef-c76d60cc2f13">PD94bWwgdMvyc2l1bWVj0iMS4wIiB1bMNVZGluZz0iVVRGLTgiPz4KPCetLVNhbXBsZSByTUwgZmlsZSBnZW51cmF0Z
WQgYnkGWE1MU3B5IHYYMDE5IHJ1bC4gMyAoeDY0KSAoaHR0cDovL3d3dy5hbHRvdmEuY29tKS0tPgo8bjE6SW5zRGYwMDFEZXRLcm1p
bmVJbnN1cmFiaWxpdH1SZXF1ZXN0IHhtbG5zOnhzaT0iaHR0cDovL3d3dy53My5vcmcvMjAwMS9YTUxTY2h1bWwEtaW5zdGFuY2UiIH
tbG5zOm4xPSJodHRwOi8vd3d3Lm11cmN1cm11cy52bGFhbmR1cmVuLmJlL2luc3VyYWJpbG10eS9kZjAwMS92MiIgeHNpOnNjaGVtYU
xvY2F0aW9uPSJodHRwOi8vd3d3Lm11cmN1cm11cy52bGFhbmR1cmVuLmJlL2luc3VyYWJpbG10eS9kZjAwMS92MiBpbmMtZGYwMDEtZ
GV0ZXJtaW51LWluc3VyYWJpbG10eS12Mi54c2QipgoJPE11c3Nh2VNZXRhZGF0YT4KCQk8U3Npbj4xMTAxMDE5OTc4NDVwU3Npbj4K
CQk8RmxlbWlzaEluc3RpdHV0aW9uPjQ2Mzg8L0ZsZW1pc2hJbnN0aXR1dG1vbWVj4KCQk8Q2FyZVByb3ZpZGVyUmVmZj11bWVj4K
0PC9DYXJ1UHJvdmlkZXJ5SjZlcmVUy2U+Cgk8L01lc3Nh2VNZXRhZGF0YT4KCTxTdGFyZERhdGU+MjAyMS0wMS0xNTU3RhcncREYX
RlPgoJPEVbnRleHQ+UkVWQV9DPC9Db250ZXh0PgoJPFBlcnVkbkluZm9ybWwF0aW9uPmZhbHN1PC9QZXJzbn25JmZvcmlhdG1vbWVj4K
C9uMTpJbnNEZjAwMURldGvybWluc3VyYWJpbG10eVJlcXV1c3Q+</ns0:Detail>
        </urn:GetInsurabilityRequest>
      </soapenv:Body>
    </soapenv:Envelope>

```

Response :

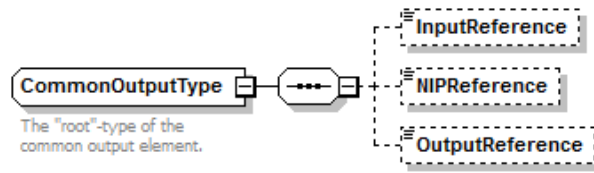
```

<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
    <urn:GetInsurabilityResponse Id="_7484918c-85fd-4e00-a46d-2f48e30a928b"
InResponseTo="_82403f5e-8f31-4b6f-a0ef-c76d60cc2f13" IssueInstant="2022-08-25T14:25:11.415+02:00"
xmlns:urn="urn:be:fgov:ehealth:vsb:insurability:protocol:v1">
      <urn1:Return xmlns:urn1="urn:be:fgov:ehealth:mycarenet:commons:protocol:v3">
        <urn1:CommonOutput>
          <urn2:InputReference
xmlns:urn2="urn:be:fgov:ehealth:mycarenet:commons:core:v3">AAA113</urn2:InputReference>
          <urn2:NIPReference
xmlns:urn2="urn:be:fgov:ehealth:mycarenet:commons:core:v3">IVLIec89b1b6-4d9e-4a7d-8552-7c010b0555e3</urn2:NIPReference>

```



5.2.2.2 *CommonOutputType*



For the semantics of the particular elements and other information about the service see the documentation [Service_Catalogue_Commons](#) provided by the CIN/NIC.

6. Risks and security

6.1.1 Business security

In case the development adds an additional use case based on an existing integration, the eHealth platform must be informed at least one month in advance with a detailed estimate of the expected load. This will ensure an effective capacity management.

In case of technical issues on the WS, the partner may obtain support from the contact center (see Chap 3)

In case the eHealth platform finds a bug or vulnerability in its software, we advise the partner to update his application with the newest version of the software within 10 business days.

In case the partner finds a bug or vulnerability in the software or web service that the eHealth platform delivered, he is obliged to contact and inform us immediately. He is not allowed to publish this bug or vulnerability in any case.

6.1.2 Web service

WS security used in this manner is in accordance with the common standards. Your call will provide:

- SSL one way
- Time-to-live of the message: one minute. Note that the time-to-live is the time difference between the Created and Expires elements in the Timestamp and is not related to the timeout setting on the eHealth ESB, etc. This means that eHealth will process the message if it is received within the time-to-live value (there is also tolerance of 5 minutes to account for the clock skew), but the actual response time may be greater than one minute in some situations.
- Signature of the timestamp, body and binary security token. This will allow the eHealth platform to verify the integrity of the message and the identity of the message author.
- No encryption on the message.

7. Test and release procedure

7.1 Procedure

This chapter explains the procedures for testing and releasing an application in acceptance or production.

7.1.1 Initiation

If you intend to use the eHealth platform service, please contact info@ehealth.fgov.be. The project department will provide you with the necessary information and mandatory documents.

7.1.2 Development and test procedure

You have to develop a client in order to connect to our WS. Most of the required integration info to integrate is published on the portal of the eHealth platform.

Upon request, the eHealth platform provides you in some cases, with test cases in order for you to test your client before releasing it in the acceptance environment.

7.1.3 Release procedure

When development tests are successful, you can request to access the acceptance environment of the eHealth platform. From this moment, you start the integration and acceptance tests. The eHealth platform suggests testing during minimum one month.

After successful acceptance tests, the partner sends his test results and performance results with a sample of “eHealth request” and “eHealth answer” by email to his point of contact at the eHealth platform.

Then the eHealth platform and the partner agree on a release date. The eHealth platform prepares the connection to the production environment and provides the partner with the necessary information. During the release day, the partner provides the eHealth platform with feedback on the test and performance tests.

For further information and instructions, please contact: integration-support@ehealth.fgov.be.

7.1.4 Operational follow-up

Once in production, the partner using the eHealth platform service for one of his applications will always test first in the acceptance environment before releasing any adaptations of its application in production. In addition, he will inform the eHealth platform on the progress and test period.

7.2 Test cases

The eHealth platform recommends performing tests for all of the following cases:

- GetInsurability (contact VSB for test data of the patients)

In addition, the organization should also run negative test cases.



8. Error and failure messages

There are different possible types of response:

- If there are no technical errors, responses as described in section 5 are returned.
- In the case of a technical error, a SOAP fault exception is returned (see table below).

If an error occurs, first please verify your request. Following table contains a list of common system error codes for the eHealth Service Bus. For possible business errors, refer to the documentation 'GenericSync Error codes' and 'Service_Catalogue_Commons' provided by the CIN/NIC.

Table 1: Description of the possible SOAP fault exceptions.

Error code	Component	Description	Solution
SOA-00001	-	Service error	This is the default error sent to the consumer in case more details are missing.
SOA-01001	Consumer	Service call not authenticated	From the security information provided: <ul style="list-style-type: none"> • or the consumer could not be identified; • or the credentials provided are not correct.
SOA-01002	Consumer	Service call not authorized	The consumer is identified and authenticated, but is not allowed to call the given service.
SOA-02001	Provider	Service not available Please contact service desk	An unexpected error has occurred: <ul style="list-style-type: none"> • Retries will not work. • Service desk may help with root cause analysis.
SOA-02002	Provider	Service temporarily not available Please try later	An unexpected error has occurred: <ul style="list-style-type: none"> • Retries should work; • If the problem persists service desk may help.
SOA-03001	Consumer	Malformed message	This is the default error for content related errors in case more details are unknown.
SOA-03002	Consumer	Message must be SOAP	Message does not respect the SOAP standard.

SOA-03003	Consumer	Message must contain SOAP body	Message respects the SOAP standard, but body is missing.
SOA-03004	Consumer	WS-I compliance failure	Message does not respect the WS-I standard.
SOA-03005	Consumer	WSDL compliance failure	Message is not compliant with WSDL in Registry/Repository.
SOA-03006	Consumer	XSD compliance failure	Message is not compliant with XSD in Registry/Repository.
SOA-03007	Consumer	Message content validation failure	From the message content (conform XSD): <ul style="list-style-type: none"> Extended checks on the element format failed. Cross-checks between fields failed.

If the cause is a business error, please contact MyVSBNet (see section 3.3).

Business error example :

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/">
  <soapenv:Body>
    <soapenv:Fault>
      <faultcode>soapenv:Server</faultcode>
      <faultstring>INCORRECT_NIHII_TRUSSMAKER_SAML: For trussmaker the NIHII '7012777123' in the
CareProvider element must correspond to the
'urn:be:fgov:person:ssin:ehealth:1.0:nihi:trussmaker:nihi11' attribute in the SAML
'70127535123'.</faultstring>
      <detail>
        <urn:BusinessError Id="urn:uuid:13cf303e-b2a3-44ff-a253-a55d3848a7d1"
xmlns:urn="urn:be:fgov:ehealth:errors:soa:v1">
          <Origin>MYCARENET</Origin>
          <Code>INCORRECT_NIHII_TRUSSMAKER_SAML</Code>
          <Message xml:lang="en">For trussmaker the NIHII '7012777123' in the CareProvider
element must correspond to the 'urn:be:fgov:person:ssin:ehealth:1.0:nihi:trussmaker:nihi11' attribute
in the SAML '70127535123'.</Message>
          <urn:Environment>Test</urn:Environment>
        </urn:BusinessError>
      </detail>
    </soapenv:Fault>
  </soapenv:Body>
</soapenv:Envelope>
```

The soap header (only when the received response is not a SOAP fault) contains a message ID, e.g.:

```
<soapenv:Header>
  <add:MessageID
xmlns:add="http://www.w3.org/2005/08/addressing">6f23cd40-09d2-4d86-b674-
b311f6bdf4a3</add:MessageID>
</soapenv:Header>
```

This message ID is important for tracking of the errors so when available, please provide it when requesting support.

