

# eHealth

	Type	Committed KPI	Q3 2025	2025
<b>1. UAM</b>				
<b>Module for quality checks and relationships</b>				
CLC < 4 sec	Performance	95,00%	99,97%	99,98%
<b>Authorization Module</b>				
I. AM AA (Attribute Authority - major authentic source)	Availability	99,50%	99,99%	99,99%
I. AM AA (Attribute Authority - minor authentic source)	Availability	99,50%	99,99%	99,99%
I. AM AA (Attribute Authority - external authentic source)	Availability	99,50%	99,99%	99,99%
UAM PDP ("PEP")	Availability	99,50%	99,99%	99,99%
STS	Availability	99,50%	99,99%	99,99%
STS < 1 sec	Performance	98,00%	99,96%	99,96%
<b>2. Coding</b>				
<b>SEALS</b>				
SEALS	Availability	99,50%	99,80%	99,96%
Seals < 1 sec	Performance	98,00%	99,99%	99,99%
<b>3. Timestamping</b>				
<b>Timestamp authority</b>				
TSA V2	Availability	99,50%	99,99%	99,99%
TSA (TS bag < 100 kB) < 1 sec	Performance	98,00%	99,96%	99,95%
<b>Timestamp consult</b>				
TSC V2	Availability	99,50%	99,99%	99,99%
TSC - Validation < 4 heures	Performance	99,50%	100,00%	100,00%
<b>4. E2EE</b>				
ETK Depot	Availability	99,50%	99,99%	99,99%
ETK Depot < 1 sec	Performance	98,00%	99,99%	99,99%
KGSS	Availability	99,50%	99,99%	99,99%
KGSS < 1 sec	Performance	90,00%	99,31%	99,28%
<b>5. Portal</b>				
Portal Live	Availability	99,50%	99,99%	99,99%
Platform Live	Availability	99,50%	99,99%	99,99%
Standards Live	Availability	99,50%	99,99%	99,99%
Content Management (staging, Preview, Admin) - Platform	Availability	99,50%	99,99%	99,99%
Content Management (staging, Preview, Admin) - Portal	Availability	99,50%	99,99%	99,99%
Content Management (staging, Preview, Admin) - Standards	Availability	99,50%	99,99%	99,99%
ETEE Requestor (GUI)	Availability	99,50%	99,99%	99,99%

Registry	Availability	99,50%	99,99%	99,99%
interactive response time < 4 sec	Performance	98,00%	100,00%	99,99%
download time < 10 sec	Performance	98,00%	100,00%	99,99%
<b>6. eHealth-Box</b>				
<b>Web App</b>				
eHealth-Box Back end	Availability	99,50%	99,99%	99,99%
<b>EHBox Consult</b>				
eHealth-Box v3 Consultation	Availability	99,50%	99,99%	99,99%
eHealth-Box Consult (<100kb) < 2 sec	Performance	90,00%	99,19%	99,23%
eHealth-Box Consult (500kb) getFullMessage < 4 sec	Performance	90,00%	100,00%	99,99%
<b>eHBox Publication</b>				
eHealth-Box v3 Publication	Availability	99,50%	99,98%	99,99%
eHealth-Box Publi (<100kb) < 2 sec	Performance	90,00%	99,56%	99,52%
eHealth-Box Publi (500kb) sendMessage < 4 sec	Performance	90,00%	99,96%	99,95%
<b>7. Gateway</b>				
API Gateway	Availability	99,50%	100,00%	100,00%
<b>8. ConsultRN</b>				
RN Consult- Internet	Availability	99,50%	99,99%	99,99%
<b>9. Certificate</b>				
CERT RA (WS)	Availability	99,50%	99,99%	99,99%
CERT RA < 4 sec	Performance	98,00%	99,98%	99,96%
ETK RA (WS)	Availability	99,50%	99,99%	99,99%
ETK RA < 1 sec	Performance	98,00%	99,91%	99,93%
Certificate Registration Foreigner (WA)	Availability	99,50%	99,99%	99,99%
<b>10. PADAC</b>				
<b>Metahub</b>				
Metahub WS	Availability	99,50%	99,99%	99,99%
Metahub - DeclarePatientLink < 1 sec	Performance	98,00%	99,99%	99,99%
Metahub - GetPatientLinks < 1 sec	Performance	98,00%	99,99%	99,99%
Metahub - GetPatientConsent < 1 sec	Performance	98,00%	99,99%	99,98%
Metahub - DeclarePatientConsent < 1 sec	Performance	98,00%	99,99%	99,98%
Metahub - RevokePatientConsent < 1 sec	Performance	98,00%	99,97%	99,96%
Metahub - GetTherapeuticExclusion < 1 sec	Performance	98,00%	99,99%	99,98%
Metahub - RevokePatientLink < 4 sec	Performance	98,00%	100,00%	99,99%
<b>Consent</b>				
Consent WS	Availability	99,50%	99,99%	99,99%
Consent ws SOAP – GET operations < 2 sec	Performance	98,00%	99,99%	99,98%
Consent WS REST	Availability	99,50%	99,99%	99,99%

Consent WS Rest - GetConsentHistory < 1 sec	Performance	98,00%	99,99%	99,99%
Consent WS Rest - GetPatientConsent < 1 sec	Performance	98,00%	99,99%	99,99%
<b>Therapeutic Exclusion</b>				
Therapeutic Exclusion WS	Availability	99,50%	99,99%	99,99%
<b>Link (NEW)</b>				
Link WS	Availability	99,50%	99,99%	99,99%
Link WS - DELETE < 1 sec	Performance	98,00%	99,99%	99,99%
Link WS - GET < 1 sec	Performance	98,00%	99,96%	99,97%
<b>11. CoBRHA</b>				
CoBRHA WSPub	Availability	99,50%	99,67%	99,89%
CoBRHA WSPub < 4 sec	Performance	98,00%	100,00%	100,00%
CoBRHA WSCons	Availability	99,50%	99,67%	99,89%
CoBRHA WSCons < 4 sec	Performance	98,00%	100,00%	100,00%
SFTP	Availability	99,50%	99,99%	99,99%
<b>12. ID Support</b>				
ID Support v2	Availability	99,50%	99,98%	99,99%
<b>13. AddressBook</b>				
AddressBook WS	Availability	99,50%	99,99%	99,99%
AddressBook WS < 4 sec	Performance	98,00%	99,94%	99,93%
<b>14. UPPAD</b>				
UPPAD	Availability	99,50%	99,92%	99,97%
UPPAD < 4 sec	Performance	98,00%	100,00%	100,00%
<b>15. Data Attribute Service (DAAS)</b>				
Data Attribute Service	Availability	99,50%	99,99%	99,99%
<b>16. SecLog</b>				
SecLog Core	Availability	99,00%	99,99%	99,99%
SecLog VAS	Availability	99,00%	99,99%	99,99%
<b>18. eH2eBox</b>				
eh2eBox	Availability	99,50%	99,99%	99,99%
<b>19. Directory</b>				
Directory WS	Availability	99,50%	99,99%	99,99%
Directory WS - Deletelinks < 2 sec	Performance	98,00%	100,00%	100,00%
Directory WS - GetLinks < 1 sec	Performance	98,00%	99,85%	99,90%
Directory WS - UpdateLinks < 1 sec	Performance	98,00%	99,97%	99,96%