

# eHealth

	Type	Committed KPI	Q4 2023	2023
1. UAM				
Module for quality checks and relationships				
CLC < 4 sec	Performance	95,00%	99,94%	99,98%
Authorization Module				
I. AM AA (Attribute Authority - major authentic source)	Availability	99,50%	99,85%	99,96%
I. AM AA (Attribute Authority - minor authentic source)	Availability	99,50%	99,84%	99,96%
I. AM AA (Attribute Authority - external authentic source)	Availability	99,50%	99,88%	99,97%
UAM PDP ("PEP")	Availability	99,50%	99,87%	99,97%
STS	Availability	99,50%	99,86%	99,96%
STS < 4 sec	Performance	98,00%	99,94%	99,88%
2. Coding				
SEALS				
SEALS	Availability	99,50%	99,80%	99,88%
Seals < 1 sec	Performance	98,00%	99,93%	99,97%
3. Timestamping				
Timestamp authority				
TSA V1	Availability	99,50%	99,87%	99,97%
TSA V2	Availability	99,50%	99,78%	99,94%
TSA (TS bag < 100 kB) (V1 & V2) < 1 sec	Performance	98,00%	99,81%	99,93%
Timestamp consult				
TSC V1	Availability	99,50%	99,81%	99,95%
TSC V2	Availability	99,50%	99,83%	99,96%
TSC - Validation (V1 & V2) < 4 hours	Performance	99,50%	100,00%	100,00%
4. E2EE				
ETK Depot	Availability	99,50%	99,98%	99,99%
ETK Depot < 1 sec	Performance	98,00%	99,93%	99,98%
KGSS	Availability	99,50%	99,88%	99,97%
KGSS < 1 sec	Performance	90,00%	99,34%	99,34%
5. Portal				
Portal Live	Availability	99,50%	100,00%	100,00%
Platform Live	Availability	99,50%	100,00%	100,00%
Standards Live	Availability	99,50%	100,00%	100,00%
Content Management (staging, Preview, Admin) - Platform	Availability	99,50%	100,00%	100,00%
Content Management (staging, Preview, Admin) - Portal	Availability	99,50%	100,00%	100,00%

Content Management (staging, Preview, Admin) - Standards	Availability	99,50%	100,00%	100,00%
ETEE Requestor (GUI)	Availability	99,50%	99,99%	99,99%
Registry	Availability	99,50%	100,00%	100,00%
interactive response time < 4 sec	Performance	98,00%	99,99%	99,99%
download time < 10 sec	Performance	98,00%	100,00%	99,99%
6. eHealth-Box				
Web App				
eHealth-Box Back end	Availability	99,50%	99,99%	99,99%
EHBox Consult				
eHealth-Box v3 Consultation	Availability	99,50%	99,89%	99,96%
eHealth-Box Consult (<100kb) < 2 sec	Performance	90,00%	97,92%	99,20%
eHealth-Box Consult (500kb) getFullMessage < 4 sec	Performance	90,00%	99,81%	99,94%
eHBox Publication				
eHealth-Box v3 Publication	Availability	99,50%	99,88%	99,96%
eHealth-Box Publi (<100kb) < 2 sec	Performance	90,00%	99,27%	99,75%
eHealth-Box Publi (500kb) sendMessage < 4 sec	Performance	90,00%	99,61%	99,87%
7. Gateway				
API Gateway	Availability	99,50%	99,85%	99,96%
8. ConsultRN				
RN Consult- Internet	Availability	99,50%	99,85%	99,96%
9. Certificate				
CERT RA (WS)	Availability	99,50%	99,92%	99,96%
CERT RA < 4 sec	Performance	98,00%	99,81%	99,87%
ETK RA (WS)	Availability	99,50%	99,95%	99,99%
ETK RA < 1 sec	Performance	98,00%	99,90%	99,91%
Certificate Registration Foreigner (WA)	Availability	99,50%	99,95%	99,99%
10. PADAC				
Metahub				
Metahub WS	Availability	99,50%	99,86%	99,96%
Metahub - DeclarePatientLink < 1 sec	Performance	98,00%	99,93%	99,96%
Metahub - GetPatientLinks < 1 sec	Performance	98,00%	99,92%	99,95%
Metahub - GetPatientConsent < 1 sec	Performance	98,00%	99,87%	99,93%
Metahub - DeclarePatientConsent < 1 sec	Performance	98,00%	99,84%	99,92%
Metahub - RevokePatientConsent < 1 sec	Performance	98,00%	99,81%	99,89%
Metahub - GetTherapeuticExclusion < 1 sec	Performance	98,00%	99,81%	99,91%
Metahub - RevokePatientLink < 4 sec	Performance	98,00%	99,97%	99,99%
Consent				
Consent WS	Availability	99,50%	99,86%	99,96%

Consent ws SOAP – GET operations < 2 sec	Performance	98,00%	99,81%	99,93%
Consent WS REST	Availability	99,50%	99,94%	99,99%
Consent WS Rest - GetConsentHistory < 1 sec	Performance	98,00%	99,93%	99,97%
Consent WS Rest - GetPatientConsent < 1 sec	Performance	98,00%	99,92%	99,97%
<b>Therapeutic Exclusion</b>				
Therapeutic Exclusion WS	Availability	99,50%	99,96%	99,99%
<b>Link (NEW)</b>				
Link WS	Availability	99,50%	99,96%	99,99%
Link WS - DELETE < 1 sec	Performance	98,00%	99,89%	99,95%
Link WS - GET < 1 sec	Performance	98,00%	99,95%	99,95%
<b>11. CoBRHA</b>				
CoBRHA WSPub	Availability	99,50%	99,88%	99,97%
CoBRHA WSPub < 4 sec	Performance	98,00%	100,00%	100,00%
CoBRHA WSCons	Availability	99,50%	99,88%	99,97%
CoBRHA WSCons < 4 sec	Performance	98,00%	100,00%	100,00%
SFTP	Availability	99,50%	100,00%	100,00%
<b>12. ID Support</b>				
ID Support v2	Availability	99,50%	99,86%	99,96%
<b>13. AddressBook</b>				
AddressBook WS	Availability	99,50%	99,86%	99,96%
AddressBook WS < 4 sec	Performance	98,00%	99,76%	99,76%
<b>14. UPPAD</b>				
UPPAD	Availability	99,50%	99,98%	99,99%
UPPAD < 4 sec	Performance	98,00%	100,00%	100,00%
<b>15. Data Attribute Service (DAAS)</b>				
Data Attribute Service	Availability	99,50%	99,84%	99,96%
<b>16. SecLog</b>				
SecLog Core	Availability	99,00%	100,00%	100,00%
SecLog VAS	Availability	99,00%	100,00%	100,00%
<b>18. eH2eBox</b>				
eh2eBox	Availability	99,50%	99,98%	99,98%
<b>19. Directory</b>				
Directory WS	Availability	99,50%	99,88%	99,97%
Directory WS - Deletelinks < 2 sec	Performance	98,00%	99,94%	99,99%
Directory WS - GetLinks < 1 sec	Performance	98,00%	99,92%	99,96%
Directory WS - UpdateLinks < 1 sec	Performance	98,00%	99,94%	99,97%